

Telehealth

24/7 Access to U.S. Board-certified Doctors and Pediatricians

Telehealth

Quality Care When and Where It's Needed

Our telehealth program provides members (and their families) access to a national network of physicians, 24/7/365, who can diagnose, treat and prescribe medication, when necessary, for many medical issues. All physicians are U.S. board-certified and licensed to practice medicine in your state.

- ▶ This benefit is good for the entire family (spouse and dependents)
- ▶ It may be used as often as needed
- ▶ There are NO MEDICAL CONSULTATION FEES
- ▶ Includes an awareness building campaign to drive utilization

Additional health benefits included with this telehealth package:

▶ Doctors online

- Email access to a medical team of board certified doctors and specialists
- Smartphone App (iPhone/Droid) access to the medical team.
- Ask any medical or health questions and always get personal, direct answers.
- 3D Video Library with more than 250 videos.
- Weekly Health Tips emails from doctors.
- Healthy Lifestyle Assessment to help you monitor your current health status.

▶ Pharmacy Savings Card

- Good at over 60,000 pharmacies nationwide, this card offers the **lowest prices in the store** for all prescriptions. Savings of 10-85% with an average savings of 41%.

▶ Vision Care

- Over 14,000 eye-care professionals in this network. Savings of 20%-60% on prescription eyewear. Savings of 10%-30% on eye exams. Save 40%-50% off the overall national average on LASIK surgery.

▶ Dental Care

- In most instances save 15-50%* at over 132,000** practice locations on everything from general dentistry and cleanings to root canals and crowns. Save on routine services such as x-rays and fillings. **Actual costs and savings vary by provider, service and geographical area. ** As of June 2013.*

▶ **Hearing Care**

- Free hearing screenings and substantial discounts on retail cost of over 70 models of hearing aids at over 3500 Beltone and Newport Audiology Centers.

▶ **Medical Health Advisor**

- Represents you and helps you get through maze of administrative, insurance and clinical issues
- Helps you find the right providers and services
- Clarifies health benefits
- Provides cost estimates for medical procedures

▶ **Nurseline™**

- General information on all types of health concerns, including medication usage and interaction
- Translation services for non-English speaking callers

▶ **Medical Bill Saver™**

- Highly experienced negotiating unit
- Uses various fee benchmarking databases
- Negotiates medical and dental bills over \$400
- Provides personal Savings Result Statement

▶ **Telephonic Counseling**

- Access to Counselors who assist with problem resolution 24/7. Speak to Skilled Counselors for: depression, anxiety or stress; conflicts at work or home; reliance on alcohol, drugs, tobacco or food; sexual, physical or emotional abuse; loss and grief; change and transition

▶ **Medical Travel Assistance**

- Access to a global network of practicing physicians, travel assistance personnel and emergency evacuation benefits when traveling 100 miles from home and suffering a serious injury or illness.

▶ **Lab & Imaging**

- Save 50-75% on MRI and CT scans and 10-80% on typical lab costs.
Lab portion not available to residents of MA, MD, ND, NJ, NY, RI or SD.

Disclosures: This plan is NOT insurance.

This plan provides discounts at certain healthcare providers for medical services. This plan does not make payments directly to the providers of medical services.

*The plan member is obligated to pay for all healthcare services but will receive a discount from those healthcare providers who have contracted with the discount plan organization. **This discount card program contains a 30 day cancellation period.** FI, LA, MS, ND, OK, RI SC, SD and TX residents: Member shall receive a full refund of membership fees, excluding registration fee, if membership is cancelled within the first 30 days after the effective date. AR and TN residents: A refund of all fees will be issued if membership is cancelled within the first 30 days. MD residents: The membership fee and one-time registration fee (minus \$5.00) will be refunded if cancelled within the first 30 days and upon return of the discount card. MA Residents: The plan is not insurance coverage and does not meet the minimum creditable coverage requirements under*

M.G.L. c. 111M and 956 CMR 5.00. The range of discounts for medical or ancillary service received. The discount medical card program makes available, before the purchase and upon request, a list of program providers, including the name, city, state, and specialty of each program provider located in the cardholder's service area. Discount Medical Plan Organization: New Benefits, Ltd. Attn: Compliance Department, PO Box 671309 Dallas, TX 75367-1309, 800-800-7616. Website to obtain participating providers: www.mymemberportal.com.

Telehealth is not insurance coverage and does not meet the minimum creditable coverage requirements under the Affordable Care Act or Massachusetts M.G.L. c. 111M and 956 CMR 5.00.

Not available in KS, VT, UT or WA. All other information available on www.hperx.com